



We wish to let the Parish Meeting know that we need to complete some investigation work in Lastingham and Spaunton.

With the current Covid lockdown we've written to customers in both villages to let them know that there will be some activity in the villages on Monday afternoon 23 November 2020 when our capital partners Fastflow Pipeline Services will be completing work on our behalf looking at water supply issues.

Fastflow Pipeline Services will be following government guidelines in regard to social distancing and they have prepared risk assessments and method statements in accordance with this.

We do not need anyone to be present or interact with the team during these investigations and customers water services won't be affected. We won't need access into anyone's property to carry out this work. We've advised customers to always be aware of bogus callers and before letting anyone in please make sure they ask to see their identification.

Please be assured we'll do everything we can to keep disruption to a minimum and complete the work as quickly as possible.

If you've any questions about this work please contact our customer experience team on 0344 848 1099 (Monday to Thursday 8am to 5.30pm and 8am to 5pm on Friday) and quote reference Capital YW.201373.